### **CANYON SPIRIT®**

# SERVICE DOG INFORMATION & ACKNOWLEDGEMENT OF DUTIES FORM

We're very excited that you and your companion are getting ready to join us onboard Canyon Spirit. With a global reputation for offering award-winning hospitality, we want to ensure that both you and your Service Dog are as safe and comfortable as possible.

In the regions where Canyon Spirit operates, a recognized Service Dog is one that has been trained to perform (a) specific task(s) to assist a person with a disability. This definition does not cover or include "comfort," "stress" or "anxiety" animals whose sole purpose is to be present with their owner. On our USA routes, a Service Dog is any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability.

The work or tasks performed by a Service Dog must be directly related to the individual's disability.

#### Canyon Spirit will provide:

- A safe space where the Service Dog can comfortably lie down onboard the train and be near you.
- Water (you will be responsible for providing a shatterproof bowl).
- Accommodation(s) suited to the needs of a guest with a Service Dog.
  - Please note that in order to ensure your and your Service Dog's comfort, alternate services may be substituted that differ from those advertised. In the event of a change, Canyon Spirit will notify you or your booking agent in advance prior to travel.
- A relief area for your Service Dog at our stations.

It is important to note that once boarding has been completed, neither guests nor Service Dogs are permitted to disembark the train until arrival at the final destination, even if the train is stopped. As we cannot provide a relief area onboard the train, we strongly encourage you to take any preventative measures you deem suitable prior to boarding. The average length of day aboard the train can be between 8 and 10 hours and possibly longer due to unforeseen delays such as heavy freight traffic.

#### You agree to the following:

- For routes within the USA, provide a copy of government-recognized Service Dog ID or ID from a trainer that meets with the qualifications and standards of Assistance Dogs International or Guide Dog Federation.
- Travel with proof of current rabies vaccination (i.e., rabies certificate and/or rabies tags).
- All food and/or treats and a shatterproof bowl; waste clean-up bags.
- · A means to physically control your Service Dog, such as a leash or harness which must be worn at all times.
- A vest that identifies the Service Dog must be worn at all times while transiting to or from the station, while on station grounds and during
  embarkation and disembarkation of the train. Once boarding of the train has been completed and all guests are seated, the vest may be
  removed for the animal's comfort, however we do encourage it be worn at all times.

If you require any additional assistance or have mobility concerns that we should be aware of (such as use of a wheelchair, cane or walker, unable to walk long distances, etc.), please ask your booking agent to provide you with a copy of our mobility aid form for you to complete.

Service Dogs travel free of charge onboard Canyon Spirit provided they are able to remain at their owner's feet or in an approved nearby space that does not in any way obscure or block any aisles or exits and does not intrude into another guest's seating area.

## **CANYON SPIRIT**\*

Your name:					
Tour start date:					
Booking #:					
Package booked:					
Travel agent (if applicable):					
Agent name:					
Please tell us a few things	about your Ser	vice Dog:			
Male or female?		What is his/her name?			
What is his/her breed?		How much does he/she weigh?		What is his/her height at the shoulder?	
Is there anything else we can do to make you and your companion more comfortable onboard?					
Are there any requests you would like us to pass on to your hotel(s)?					
to my service animal require	oy confirm that I h ements, and the i	nformation set forth herein is complete	e and accurate	have provided all the necessary inform . erein becomes incomplete or inaccura	
Signature of guest (or signature of travel agent or ARM Vacation Consultant, as applicable):					
Printed name:					
Date:					
Please email the completed form to bookings@thecanyonspirit.com					
If you are a travel agent or ARM Vacation Consultant filling out the form on behalf of a guest:					
	mals Form, (b) th	ey have provided all necessary inform	ation with resp	e above listed Guest that: (a) they have ect to their service animal requiremen on this Service Animal Form on their be	ts, (c) the
Signature:					
Printed name:					
Date:					

Please email the completed form to  ${\bf travelagent@the canyon spirit.com}$ 

We require that you share your name and booking information to prepare to accommodate your service animal. To learn about how we use and protect your personal data, go to our **Privacy Policy**.